

QUALITY POLICY

On the basis of the knowledge, experience and resources held, Tis Tram offers its Customers the production and sale of specialised parts as equipment, repairs and construction components of trams.

In order to sustain continued usability and efficiency of the implemented Quality Management System, based on requirements of standard ISO 9001:2015, the current Quality Policy is implemented for use.

It covers the following issues:

- Establishment and presentation to employees, Customers and interested parties by the Management of the aims concerning the vision and mission of the company, and the activities undertaken to achieve these,
- Determination of the market and production strategy for the designed and manufactured goods and the services performed, and expansion of the scope of the provided services, as expected by the Customers,
- Undertaking of activities to provide top quality and technical safety of the manufactured goods, with a simultaneous reduction of the influence on the environment,
- Establishment of safe and pro-environment attitudes and behaviour patterns by the employees through continuous improvement of their qualifications and their cooperation and engagement in work towards quality, safety and occupational hygiene.

In implementing the assumed Quality Policy, the Company obliges itself to:

- Continuously improve the quality of the manufactured goods and offered services,
- Relentlessly hone the implemented Quality Management System and the agreement between the system and Customer, standard, legal and other requirements,
- Flexibly react to Customer needs in terms of upgrading of the manufactured goods,
- Manufacture modern goods of stable quality, conforming to Customer needs, quality, environmental standards and legal norms in force,
- Secure resources and other means necessary to implement the requirements of the Management System, to maintain its continued usability and efficiency and to develop it continuously.

The above Quality Management System Policy was distributed, it is binding on all employees of Tis Tram and is regularly reviewed and assessed in terms of continued suitability, and its implementation is supervised by the Owner.

Chairman of the Board

A handwritten signature in blue ink, appearing to read "Jacek Jurek", is written over a horizontal line.